

General information

Dear Guest,

To ensure safety and comfort of all Hotel guests during their stay, we have clarified hotel policy and general guidelines.

Check-In:

- Check-in time is at 15:00 on the day of your scheduled arrival. Early check-in is guaranteed for rooms reserved one night prior to the scheduled date of arrival.

Check-Out:

- Check-out time is at 12:00 on the day of your scheduled departure. Late check-out is guaranteed for rooms reserved and pre-paid for an additional night.
- It is mandatory for guests to present valid photo identification for every guest at the time of check-in. A valid Photo ID has to be carried by every person above the age of 18 staying at the hotel. Without valid ID the guest will not be allowed to check-in.

Breakfast, Lunch & Dinner:

The hotel serves Buffet Breakfast, Lunch and Dinner at our All Day Dining Restaurant.

The meals are served:

- Breakfast 08:30 - 11:00
- Lunch 14:00 - 16:00
- Dinner 18:00 - 20:00

Outside Visitors' Policy:

At Lopota Lake Resort & Spa our guests' comfort, their safety and security is a priority. Therefore non hotel guests can visit hotel premises only with the prior arrangements with the hotel administration.

Hotel reserves the right to deny outside visitors in order to provide in-house guests with tranquil and relaxing environment.

Non Smoking Policy:

Please, be aware that The Hotel Rooms are non-smoking. The hotel respectfully requests that hotel guests do not smoke in the rooms and instead use the dedicated outdoor smoking areas.

Please, also note that smoking Shisha is not allowed in the Hotel Rooms including guest room terrace. There are designated smoking areas outside of building.

The smoking policy of the Hotel was created to guarantee the Safety, Security and Comfort of our valued Guests.

Rates:

All rates advertised on the Website are subject to availability. The website guarantees the best available rate policy for our individual bookings.



For any damage caused by the Guest to the hotel property, the Guest is due to cover the cost of damage to the Hotel.



In all Guest rooms DO NOT DISTURB sign has been provided. Hotel rule is that this sign cannot be displayed longer than 24 hours. After this time, Hotel reserves the right to enter the room due to Safety and Security reasons.



No Food or/and drinks delivered from outside allowed on the Hotel premises.



Small pets only are allowed on the Hotel premises under a supervision and responsibility of its owners



Please, be mindful of other guests in the hotel and keep noise levels to a minimum.



For any additional information you are welcome to contact our team at +995 322 400 400 or send email at info@lopota.ge